



ISO 21001: 2018

EDUCATIONAL ORGANIZATION MANAGEMENT
SYSTEMS

INTRODUCTION

ISO 21001:2018

ISO 21001 is an international standard designed by the International Organization for Standardization which provides management tools for organizations that offer educational products and services. It is developed to help educational providers meet students requirements and needs.

ISO 21001 is established in line with ISO 9001 – Quality Management Systems, but it provides a specific framework for organizations that provide educational services that aim to enhance the satisfaction of their learners by improving the educational processes and ensuring conformity to learners' requirements.

ISO 21001 is applicable to all organizations that provide a curriculum for the development of knowledge, skills and attitudes by means of different lecturing methods.

ISO 21001 focuses on the specific interaction between an educational organization, the learner, customers and other relevant interested parties.

Why Your Organization Should Get ISO 21001

ISO 21001 provides a common management tool for your organization providing educational products and services capable of meeting learner and other customer requirements and needs.

It aims to enhance the satisfaction of learners, other customers, and personnel through the effective application of its EOMS, including processes improvement of the system.



The ISO 21001 introduction enables your organization to comprehend the basic concepts and principles for an Educational Organizations Management (EOMS).

Education is at the forefront of actions that contribute to the society's prosperity. Therefore, everyone should be concerned with the quality of education delivered by the educators.

It is now critical to ensure that learners receive the expected quality of education which leads to the acquisition and development of competence through teaching, learning or research.

Importance Of The Certification

Education is a fundamental need for everyone in society; therefore, everyone should be concerned with the quality of education delivered by education providers.

However, even though the outcomes cannot be guaranteed, educational institutions can play a crucial role in ensuring that learners receive the expected quality of education.



The ISO 21001 certification will enable you to provide educational services in a more effective and efficient manner, and to offer a more personalized experience to all learners, particularly to those with special education needs and distance learners.

Moreover, by becoming ISO 21001 certified, you can demonstrate to stakeholders that you are committed to improving your educational system.

Benefits Of ISO 21001 Certification

In becoming ISO 21001 certified, your organization will be able to:

- Improve your education system.
- Enhance the reputation of your educational institution.
- Promote equal opportunities for all students regardless of their religious background, ethnic or cultural origin, gender, ability/disability.
- Provide personalized training and effective response to all learners.
- Stimulate excellence and innovation.
- Make education more accessible (physical or online settings)Improve your educational management system.
- Deliver a more impactful and relevant learning experience that is aligned with your own mission and vision meets the needs and expectations of learners as the education service they receive from you can be more bespoke leading to better learning outcomes.
- Encourage excellence and innovation.

Target Customers

Individuals interested in the field of Education. Individuals seeking to gain knowledge about the main processes of Educational Organizations Management Systems (EOMS).

Individuals involved in Educational Management and Administration.

Individuals seeking to gain knowledge on the main processes of Educational Organizations Management Systems (EOMS).



“EDUCATIONAL ORGANIZATIONS THAT WILL BENEFIT FROM THE STANDARD INCLUDE PRE-SCHOOL, PRIMARY, ELEMENTARY, MIDDLE SCHOOLS AND HIGH SCHOOLS, COLLEGES, UNIVERSITIES, ADULT EDUCATION, SPECIAL EDUCATION SCHOOLS, VOCATIONAL EDUCATION AND TRAINING, TUTORING OR COACHING CENTERS, TRAINING ORGANIZATIONS, EDUCATION/TRAINING DEPARTMENTS, CONSULTANTS, AND NON-FORMAL EDUCATIONAL SERVICE PROVIDERS.”



About DTA

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