



# ISO 29990: 2010

LEARNING SERVICE MANAGEMENT  
SYSTEMS

## INTRODUCTION

# ISO 29990:2010

ISO 29990 is the international standard in learning services for non-formal education and vocational training. It sets the basic requirements for the service provider and in addition to this, it provides transparency which allows comparison on a worldwide basis of learning services..

By international standard, it offers a single alternative backed to the huge variety of national service and management standards which now exists in the field of non-formal learning.

It also provides a standard for learning service providers which also includes corporations, vocational institutions, and life-long learning centres, around the globe.

An ISO 29990 certification ensures that the design, development and delivery of the learning experience your organization provides meet the standard requirements.

Companies worldwide have recognised the importance of shared knowledge. The resulting demand and growth of non formal education and corporate training programmes provided by learning services providers have grown exponentially.

Hence, it is essential that organisations seeking to conduct a learning programme for its employees engage a learning service provider (LSP) who is capable and competent to achieve the desired results.

## Why Your Organization Should Get ISO 27001



ISO 29990 will offer your organization a certifiable and state of the art Standard according to ISO requirements for Management Systems.

It is now critical to ensure that learners receive the expected quality of education which leads to the acquisition and development of competence through teaching, learning or research.

## Importance Of ISO 29990

One of the important reasons your organization needs to acquire an ISO certification is so that you can identify and evaluate the learning needs of a person or group and develop suitable learning offers; define learning objectives, contents, and processes..

As the basic international standard for learning and training, it will enable your organization to specify measures to support and monitor learning transfer; make available and accessible learning resources and possibly create transparency of services provided and the learning environment for the learner;

## Benefits Of ISO 29990

There are overwhelming benefits for your organization if they are certified in ISO 29990 standards;It gives outstanding performance at the time of tendering work from official bodies.

It has worldwide marketability. Internal quality potential enhancement. Defined transparently as well as documented processes.

Marvelous and enthusiastic participation of trained experts in the development. Work on PDCA Cycle.



## Target Customers

ISO 29990 is available for all educational institutions - from a single trainer via private providers of seminars and courses, internal training and further training to academies and university institutions providing vocational training and non-formal education.

One of the objectives of ISO 29990 is to provide a generic model for quality professional practice and performance, and a common reference for learning service providers (LSPs) and their clients in the design, development and delivery of non-formal education, training and development.





## About DTA

Delta Tech Africa Limited Is An ICT And Quality Consulting Organization Focused On Performance Management Across Business Verticals. Delta Means“ A Finite Increment”. We Help Organizations To Achieve This Increment Across Departments And Functions And To Improve The Overall Organizational Performance While Adding Value To The Stakeholders. Evolution Is A Constant Change. When The Pace Of Evolution Renders Societies Impatient, It Is A Technology That Accelerates Evolution Leading To The Transformation Of Societies. When That Evolution Happens, It Doesn't Limit The Human Endeavors, To Get The Technology Evolution, It Has To Be Supported By Processes And Management Of The Best Quality. Hence, We At Delta Tech Africa Thought Of Bringing Both Technology And Quality Management Processes Together To Get The Best Organizational Performance And Value Across The Fast Growing Continent Of Africa.



## Our Offices

**Nigeria** | PLOT 55B, Baderinwa Alabi Street, Central Lekki Residents' Association , Rahman Adeboyejo Street Lekki Phase 1, Lagos, Nigeria

**Kenya** | P.O.Box 39562-00623, Parklands, Nairobi, Kenya.

**Ghana** | Plot 3, Dade Link, Off Dade Street, Labone, Accra, Ghana.

**South Africa** | 1 Waterhouse Place Century City Cape Town 7441

## Our Phone Numbers

+27 63 933 1982, +27 10 594 5356

## Our Email

info@dtafrica.com

## Our Website

<https://www.dtafrica.com>



DELTA TECH AFRICA LIMITED



[info@dtafrica.com](mailto:info@dtafrica.com) | [www.dtafrica.com](http://www.dtafrica.com)

© 2024 Delta Tech Africa. All Rights Reserved